

# TROUBLE SHOOTING

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## **Airbags will not inflate:**

1. Check the battery voltage and connections.
2. Inspect the system power supply and ensure the compressor fuse is installed and intact.
3. Verify that the Air Compressor and Airbag switches are in the ON position.
4. Select Auto Mode and wait for 2 minutes. If the system still doesn't lift, confirm that you're not exceeding the manufacturer's weight ratings.



## **Airbags deflate on their own:**

1. If Auto Mode is selected when the suspension is in a 'High position,' the airbags will automatically deflate.
2. If the caravan is losing height from the Towing position when stationary, park safely and contact the caravan manufacturer or their service representative.



## **The compressor is running continuously:**

1. When the compressor is ON, avoid selecting any buttons on the control interface to minimise air usage.
2. If the compressor runs continuously for more than 5 minutes without any system adjustment, park in a safe location and contact the caravan manufacturer or their service representative.



## **The caravan is not level for towing:**

1. Ensure both the tow vehicle and caravan are on level ground, and the tow coupling height is correct.
2. Check for obstructions or components that might be restricting the suspension. Ensure the Towing position is achieved before traveling.



## **The caravan is not leveling on site:**

1. Select Remote Mode and ensure Air Compressor and Airbags switches are in the 'on' position, with their lights illuminated.
2. Choose the higher ground side and deflate while maintaining pressure above 20psi.
3. If necessary, select the lower ground side and inflate while maintaining pressure below 100psi.
4. If the available adjustment isn't sufficient for the site variation, use traditional leveling methods to make up the difference. Remote Mode can then be employed to complete the leveling process.